

Policy on Vulnerable Groups and Child Rights

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At Riviera Hotels, with the awareness and responsibility we have gained through many years in tourism, we embrace ethical principles that define fair and important boundaries for children and vulnerable groups. We aim to ensure full compliance with human and child rights by all our staff.

- We provide our services with the awareness that women, children, the elderly, and individuals with disabilities are groups that must be protected, supported, and respected.
- Our core principle is to recognize every child as an individual, respect their rights to life, development, and protection, and safeguard them from all forms of psychological, physical, commercial, and social abuse.
- We act with awareness that vulnerable groups and children must be kept away from any approach or abuse that could negatively affect their physical and mental health, and we are sensitive in communication.
- We provide spaces, activities, and opportunities within our facility that support children's development and allow them to express their thoughts, desires, and emotions freely while encouraging their participation.
- We organize training for all our staff on how to approach vulnerable groups and respect children's rights.
- We encourage our contracted suppliers to act within the same ethical framework.
- We serve in line with the United Nations Convention on the Rights of the Child and the "social state principle" in our Constitution, ensuring the full fulfillment of children's basic needs, improving their conditions, and creating psychologically positive and happy environments.
- In case of any suspicious situation regarding children, we inform hotel management and notify law enforcement authorities when necessary.

Vice Chairman of the Board iBRAHIM SIPAHIOĞLU